



Strangford Lough Yacht Club ('SLYC') – Cancellation Policy

SLYC arranges and runs several different activities for both members and non-members, including training courses and social events. SLYC also allows members to hire club-owned dinghies. The below sets out when a booking for such activities and dinghy hire is confirmed, and what the policy is for obtaining a refund for these, should you no longer be able to attend, or the activity or dinghy hire is cancelled by the club.

This cancellation policy only applies to club-organised activities, as such for any training courses, social events and/or other activities held at SLYC, but not organised by SLYC, the cancellation policy of the organising entity should be consulted.

Booking club-organised activities or dinghy hire at SLYC

Unless otherwise specified, when booking a place at an activity organised by SLYC, or hiring a club dinghy, your place/dinghy will not be confirmed until payment of the **full amount** of the relevant ticket/course price is made.

Cancelling club-organised activity or dinghy hire at SLYC

- If SLYC cancels a booking (activity or club dinghy hire) you will be entitled to either;
 - 1) a full refund of the amount paid, or;
 - 2) a space on an alternative date, if the activity (course/event, etc.) is being re-scheduled, subject to both parties agreeing to this.
- If you cancel a booking (activity or club dinghy hire) you will be entitled to;
 - 1) a full refund of the amount paid, if you cancel at least 14 days in advance of the intended start date (applicable to training courses and social events only)
 - 2) 50% refund of the amount paid, if you cancel within 14 days of the intended start date (applicable to training courses and social events only)*
 - 3) a full refund of the amount paid, if you cancel within 24 hours of the intended date of use (applicable to club-dinghy hire only)

**further refund may be given subject to the specific circumstances as to why the cancellation has occurred, however, this is at the discretion of the Commodore's Committee*